

From: Kinley Goodman
To: Microsoft ATR
Date: 1/23/02 11:39pm
Subject: Microsoft Settlement

Dear Sir/Madam;

I feel that the success of Microsoft has been due to a superior product with effective marketing. I chose to purchase Microsoft products and I have chosen not to purchase products such as Netscape, etc. The successful marketing and a superior product does not constitute unfair business practices.

Sincerely,

Kinley C. Goodman